

Confront Conflicts with Confidence

When there is more than one person in the conversation (and we hope there is), there is likely to be a difference of opinions. Conflict. In fact, we hope that there will be disagreement! Alternative perspectives and opinions lead to innovation and creativity!

The key is to confront the conflict, and not the person. Confront without being confrontational. Disagree agreeably.

Let's talk about a few ways to do this and – why it's so difficult!