

## So, You're a Supervisor: Ten Things Every Supervisor Needs to Know

Congratulations! You've been promoted! You're the boss! The big kahuna!! Well, you're at least a front-line leader or project manager. You may have attended some training, you may be naturally a great leader. Chances are, if you are a in a leadership role for the first time, you may be surprised by what you are finding. You may feel alone. You are probably feeling a lot of pressure. After all, they promoted you, and they are expecting results. Your team is expecting leadership. And many first time leaders have problems that are compounded by the fact that as a lower level leader, you may be managing lower priority activities, which means that resources are scarce. In many cases, you are a working supervisor. You are the scarce resource. Join Lisa and Dave as they provide some advice based on years of experience on many sides of the managerial equation, and some tips based on their current immersion in the world of project management and leadership. A world that they would love to share with you so that you can use leadership *magic* to allow your teams to reach their full potential!

### Learning Objectives:

- Understand the importance of setting expectations with your team as well as your leadership
- Learn that the secret of leadership is not a magic formula but a matter of focus, effort, and caring