

# The Happy Project Manager Teach at the Beach 2<sup>nd</sup> Annual Conference - Spring 2023, 20 PDU's

Project success means managing your environment while leading your teams! Happiness is not a steady state emotional condition but rather a passing pleasantness that results from a culmination of moments that make us feel good. It is both a cause and an effect. Understanding happiness as an effect is easy: when things go the way we want them to, or in a way that is pleasing to us, we tend to experience happiness. Happiness is also a cause. Happiness causes success! Happiness causes creation! Happiness causes – happiness!

What makes a project manager happy? Fulfilling, productive days. Of course, you are working toward those measurable goals, some things haven't changed after all. On time, on budget performance are more important than ever, accompanied by a wide recognition of human needs from local to global. You need to know how to keep all the balls in the air.

The answers are all around and many are not new! The latest and greatest project management techniques – agile - are more than twenty years old. Agile was manifested in 2001 and was based on techniques that had been successfully employed for a long time before that. Much has changed, and other things have not changed fast enough. Among the things that have not changed are the basics of project management such as PERT (Program Evaluation and Review Technique) which has been in strong use for well over 60 years and PERT is still pertinent!

Among the things that haven't changed fast enough are the pertinent leadership skills that are necessary to accomplish the mutually harmonic goals of business success, client satisfaction, and happy employees and team members.

# **Learning Objectives:**

- Understand how to use the most current leadership techniques for success in your workplace
- Create reliable project schedule estimates and budget forecasts
- Learn to use effective and dynamic project planning tools
- Be able to communicate and collaborate with executive level leadership
- Master interpersonal relationship skills for the mutual benefit of all stakeholders

#### **Outline**

#### Thursday (8 hrs.) Happiness at the Project Level

- Development Lifecycles
  - o Agile
  - Traditional
  - o Hybrid
- Project Status
  - Critical Path
  - Earned Value
  - o PERT (Program Evaluation and Review Technique)
- The Engagement Matrix
  - Performance Management
  - Employee Retention
  - Leading Through Service

### Friday (8 hrs.) Happiness at the Team Level

- Applying Agile Techniques for Project Success
  - Coordination and Review
  - Data Collection and Reporting
  - Planning and Timeboxing
- Resource Management
  - Leadership Through Collaboration
  - Working Agreements and Ground Rules
  - Managing the Environment for Motivation and Creativity
- More Engagement Matrix
  - Servant Leadership
  - o Emotional Intelligence
  - Psychological Safety

# Saturday (4 hrs.) Happiness at the Enterprise Level

- Working with the Team and Across the Organization
  - Conflict Management
  - Value Stream Management
  - Situational Leadership